



Improving cancer care for employees and their families

The Cancer Support Program encourages adherence to evidence-based treatments and appropriate care. As a result, it helps mitigate the costs associated with cancer treatment and increase the quality of care for employees.

Support from a personal cancer nurse

The program's nurses provide a single point of contact for employees to help them make informed decisions about their care. The nurses are supported by an entire team of cancer experts to help deliver specialized case management to the employee.

- Educate employees regarding hospice services and palliative care, as appropriate
- Educate survivors on prevention of future cancers and encourage behaviors via the toll-free Survivorship Hotline, online resources and community programs
- Help employees navigate the health care system and refer them to specialists
- Provide end-of-life care transition or support for survivors, including social worker support and advance directives

Helping to close gaps in care

We identify potential program participants early to help improve impact on treatment decisions. Dedicated nurses then build relationships with employees and their families, helping them focus on their health while continuing to go about their daily routines.

Additionally, the cancer nurses:

- Provide education and support and collaborate with providers to help employees manage symptoms and side effects, leading to fewer inpatient admissions and emergency room visits
- Help manage pharmacy costs by comparing medications to evidence-based standards and monitor employee usage to verify adherence
- Provide support to help employees make informed decisions about their treatment



49%

increase in cancer incidence
expected from 2015 to 2050¹

Increasing quality of care

The program may help employers:

- Control overall increases in medical expenses
- Control ongoing costs due to early outreach to employees that may help impact treatment decisions
- Reduce absenteeism so employees can continue to work and remain productive

Additional services offered by the program include:

- Access to social workers for financial, transportation, child care and other concerns
- Support at end of life and impact on using hospice
- Survivorship services



Program satisfaction and savings

98%

employee satisfaction rate²

\$7k

in savings for employers per surviving participant per year³

\$12k

in savings for employers per non-surviving participant per year³

Learn more

Contact your broker or UnitedHealthcare representative

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Healthcare**

¹ Centers for Disease Control and Prevention. Cancer Incidence Projections in the United States Between 2015 and 2050. cdc.gov/pcd/issues/2021/21_0006. Accessed January 2024.

² Optum book of business survey results, 2021.

³ Optum internal analytics, 2020-2021.

Cancer Support Program is a program, not insurance. Availability may vary on a location-by-location basis and is subject to change with written notice. UnitedHealthcare does not guarantee availability of programs in all service areas and provider participation may vary. Certain items may be excluded from coverage and other requirements or restrictions may apply. Please check with your UnitedHealthcare representative.

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